

Completing Criminal Background Checks and Fingerprinting

User Guide for Child Care Staff and Volunteers

April 2025

How to use this guide

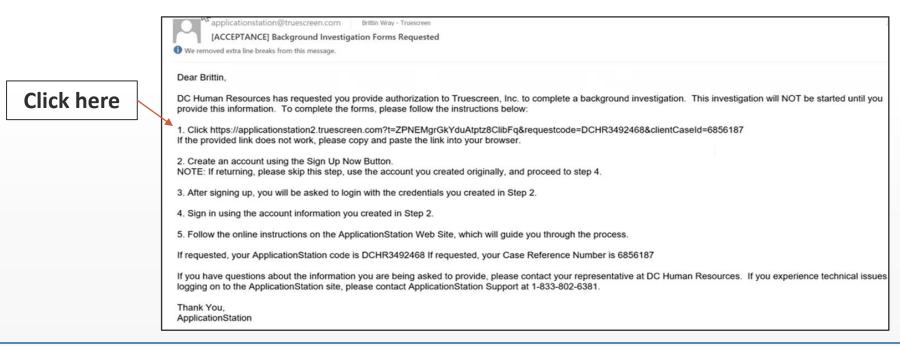
- All child care providers, employees, prospective employees prior to starting employment and volunteers must have a criminal background check through the Office of the State Superintendent of Education (OSSE)-mandated process, every three years.
- Child care staff and volunteers should follow the steps in this guide to complete their criminal background check using the ApplicationStation and Fieldprint platforms.
- For questions, contact <u>OSSE.ChildCareLicensing@dc.gov</u>.





Step 1: Access your unique link from ApplicationStation

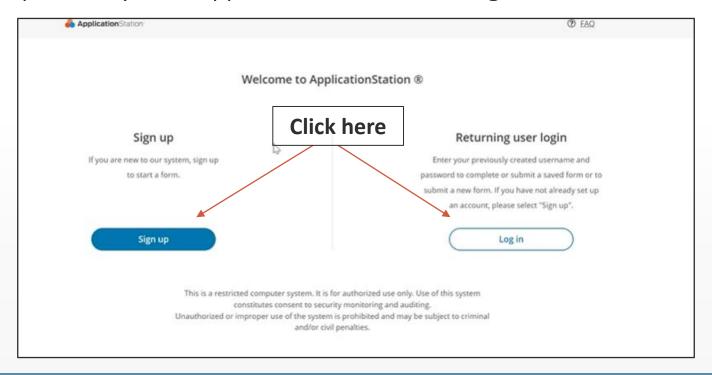
- You will receive an email from <u>applicationstation@truescreen.com</u>. The email will include information on how to complete a background investigation from ApplicationStation.
- The email invitation includes a unique link that is specific to your case number. Do not share your unique link with others.
- Click your unique link 1. If the link does not work, copy and paste it into your browser.





Step 2: Sign up or Log in

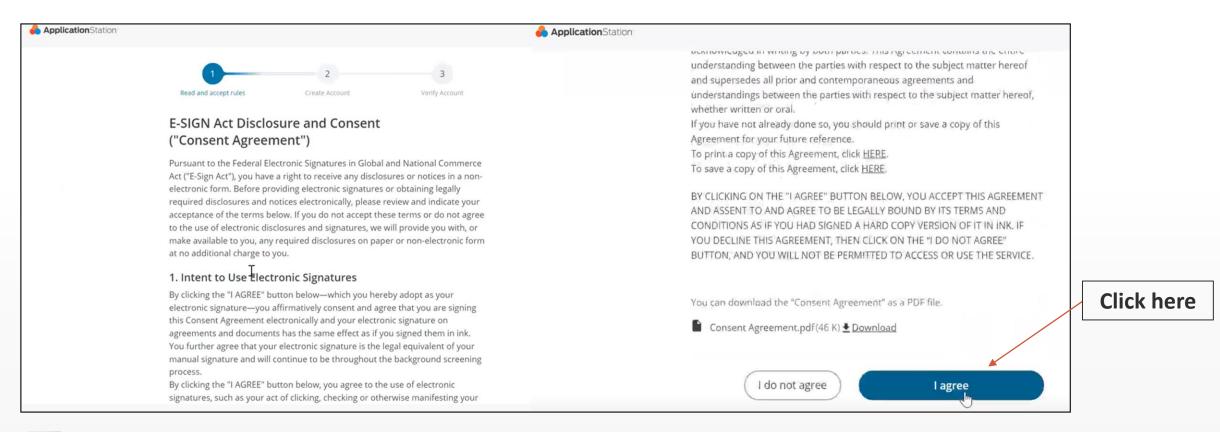
- After you click the URL from the invitation email, you will be directed to the ApplicationStation login page.
- If it is your first time accessing ApplicationStation, click Sign up.
- If you have previously used ApplicationStation, click **Log in**.





Step 3: Complete E-Sign Act Disclosure and Consent

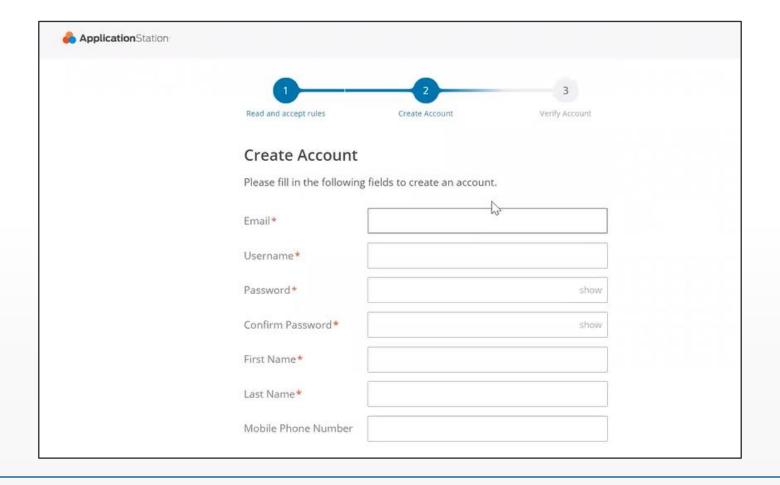
- If you select **Sign Up**, you will need to complete the E-sign Act Disclosure and Consent form.
- Read the Consent Agreement and click I agree.





Step 4: Create Account

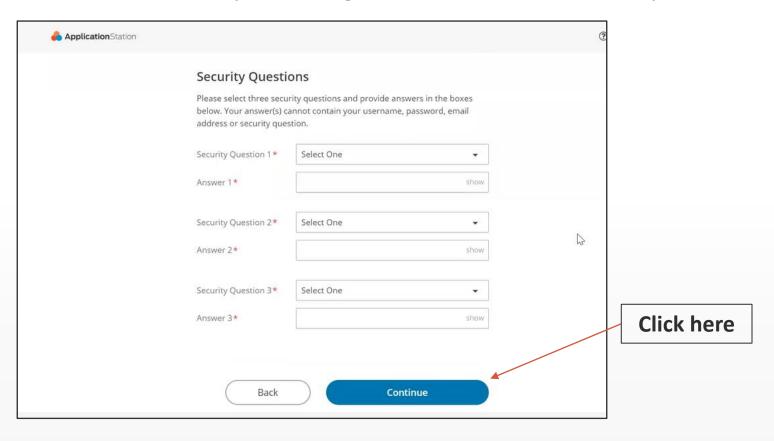
Complete all the fields with an asterisk.





Step 4: Create Account (cont.)

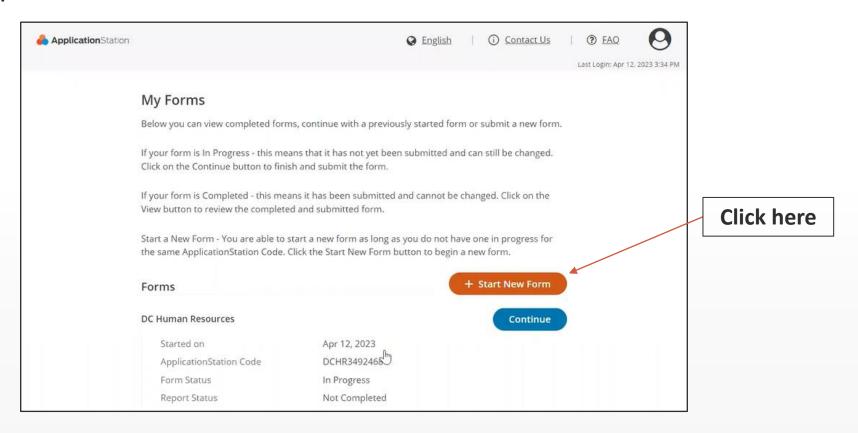
- Complete the Security Questions and click Continue.
- Once you have created an account you can log out and return as necessary.





Step 5: Start a New Form

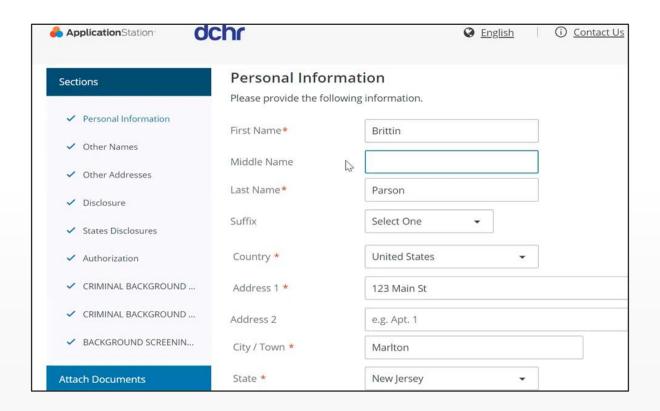
- After you log in, you will be brought to the My Forms page. Click Start New Form.
- If you are a returning user and want to finish completing a form you previously started, click **Continue**.





Step 6: Insert Your Personal Information

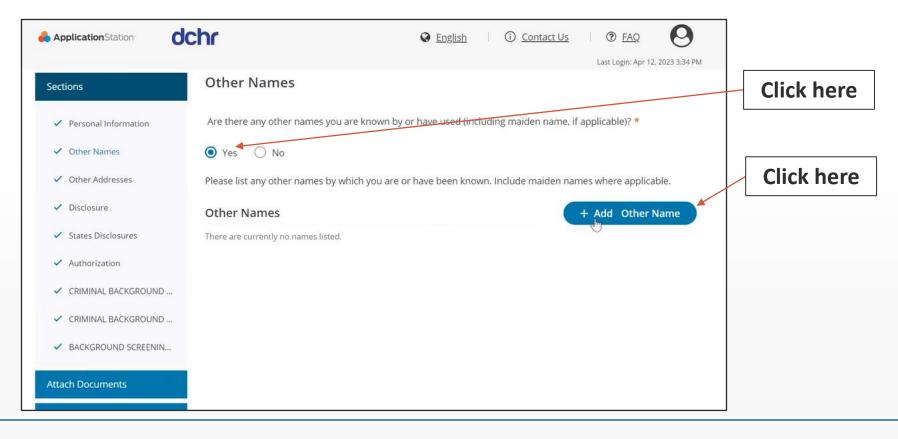
- Complete the Personal Information section. All fields with an asterisk are required.
- Click Save & Continue →.





Step 7: Other Names

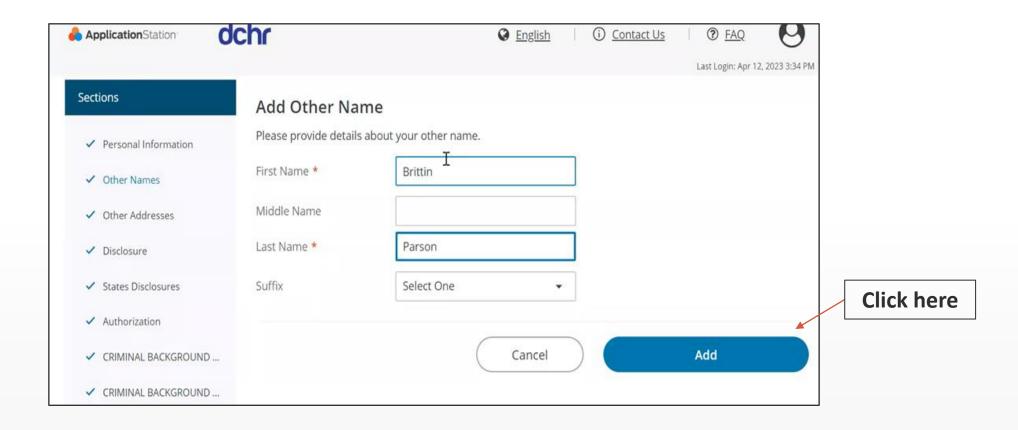
- If there are any other names you are known by or have used, including a maiden name, select **Yes**. Then click **+ Add Other Name**.
- If you do not have other names, select No. Then click Save & Continue →.





Step 7: Other Names (cont.)

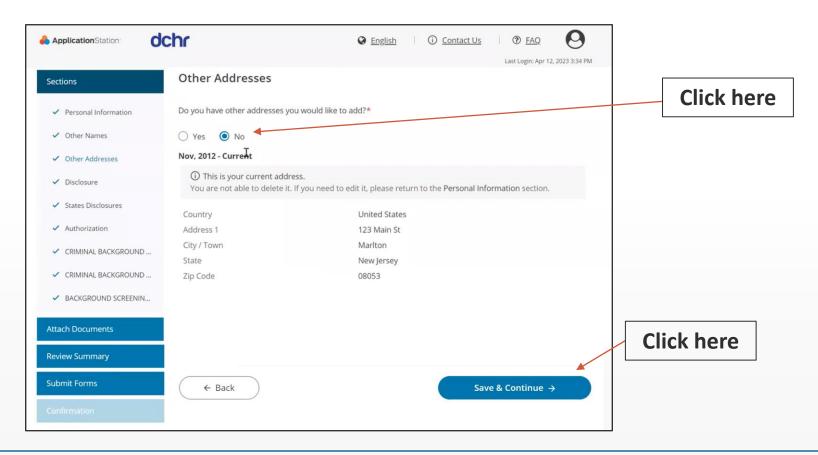
If you selected Yes, provide details about your other name and click Add.





Step 8: Other Addresses

- If you have any other addresses, select Yes. Then click + Add Other Address.
- If you do not have other addresses, select No. Then click Save & Continue →.





Step 9: Read the Authorization Form

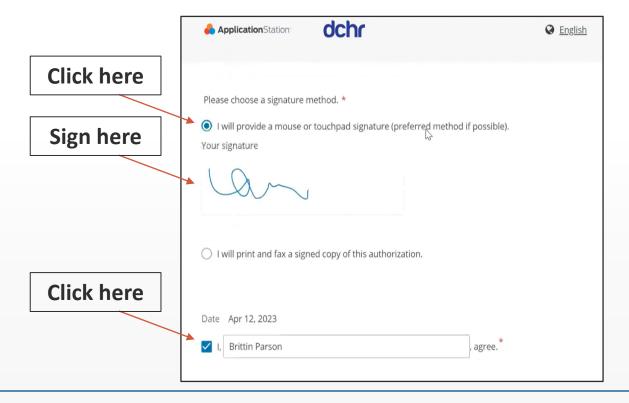
Read the Authorization Form.





Step 10: Sign the Authorization Form (Option 1)

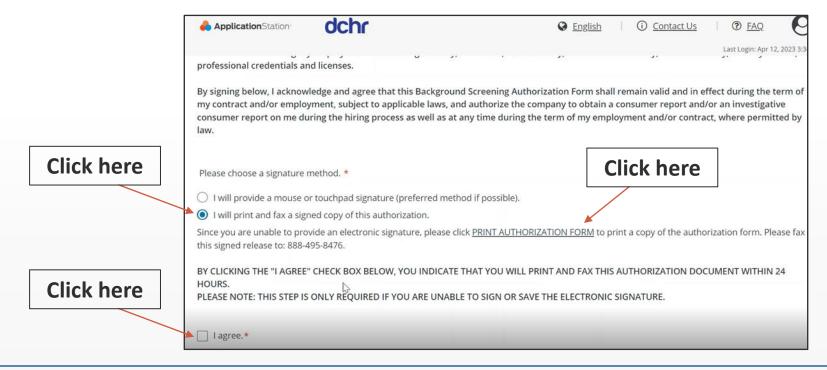
- There are two options to sign the Authorization Form. Select the option you prefer.
 - Option 1: Use your mouse or touchpad (this is the preferred method).
 - Select I will provide a mouse or touchpad signature (preferred method if possible).
 - Draw your signature in the space allocated and click **Apply signature**.





Step 10: Sign the Authorization Form (Option 2)

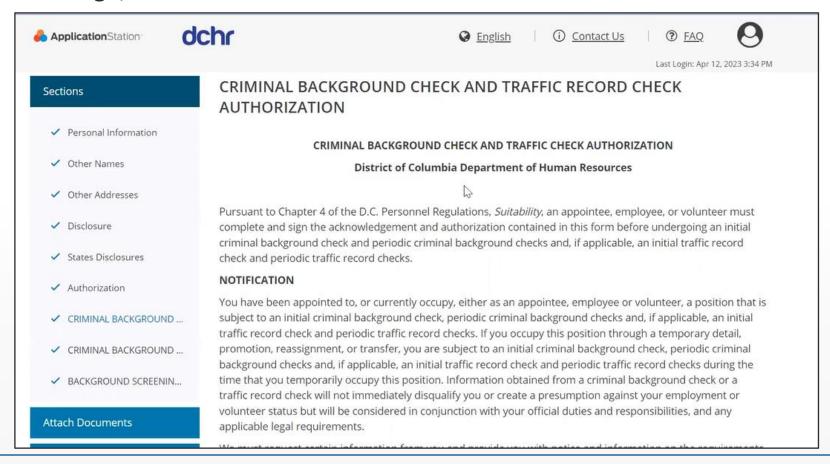
- Option 2: Fax a signed copy.
 - Select I will print and fax a signed copy of this authorization.
 - Click **PRINT AUTHORIZATION FORM** to print and sign the document.
 - Click I agree.
 - Fax the signed authorization to 888-495-8476 within 24 hours of clicking "I agree."





Step 11: Complete Criminal Background Check and Traffic Record Check Authorization

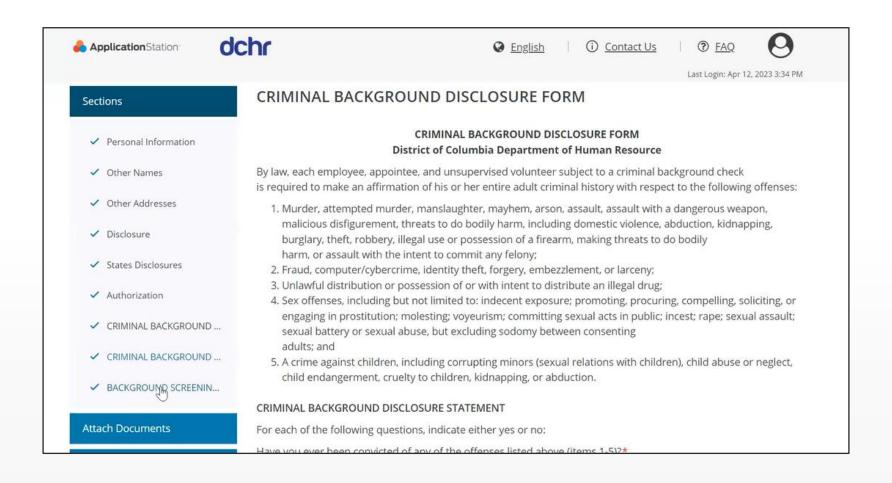
- Complete Job Title, Agency (Facility Name), Division (OSSE DEL) and Email fields.
- Review and sign, then click Save & Continue.





Step 12: Complete Criminal Background Disclosure Form

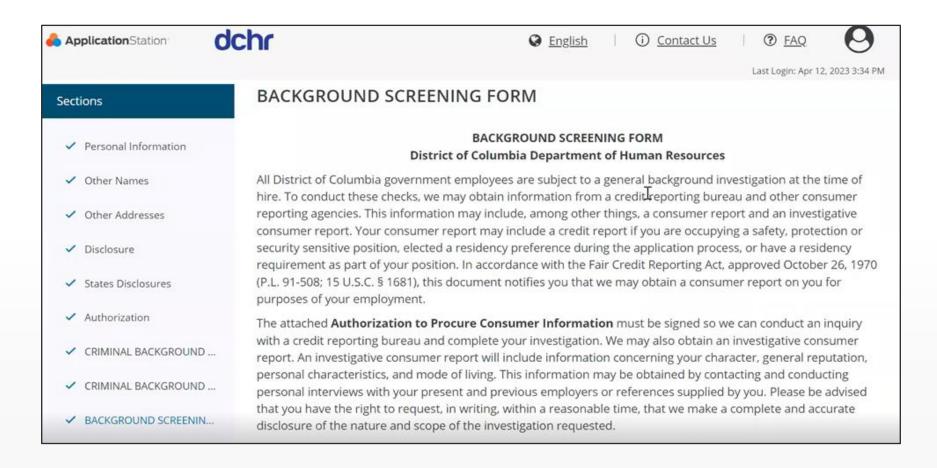
Review, complete questions and sign. Then click Save & Continue.





Step 13: Complete Background Screening Form

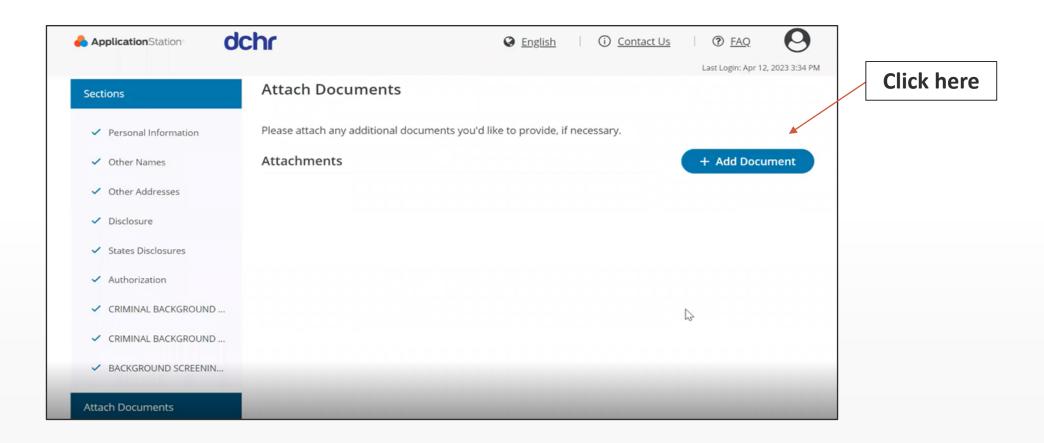
Review and sign, then click Save & Continue.





Step 14: Attach Documents

To attach a document, click + Add Document.





Step 14: Attach Documents (cont.)

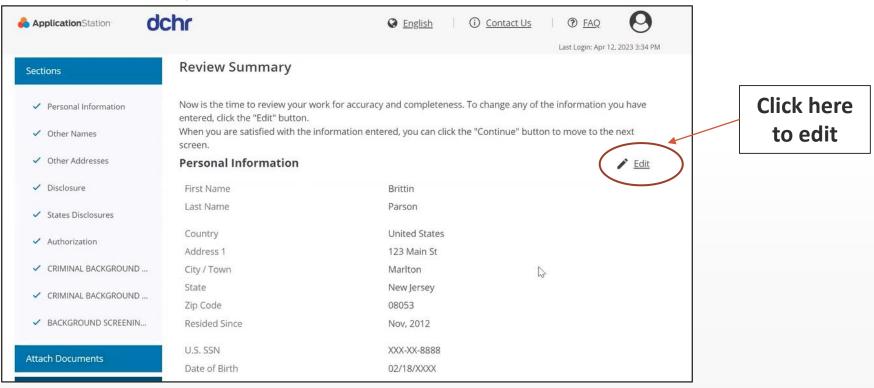
- Select a document type from the drop-down menu.
- Type in a short description of the document.
- Click Browse and select the file you want to upload and click Add.

0 dchr ? FAQ ApplicationStation @ English (i) Contact Us Select Last Login: Apr 12, 2023 3:34 PM Add Sections document type Add Document The following file types are supported: BMP, DOC, DOCX, GIF, JPG, JPEG, MSG, PDF, PNG, PPT, PPTX, RTF, TIF, description of ✓ Personal Information The maximum file size is 15 MB. document Select One Document Type* Drag and drop the file ✓ Other Addresses Description* you want to upload ✓ Disclosure or click browse and ✓ States Disclosures File* select the file you Drag file here or browse ✓ Authorization want to upload ✓ CRIMINAL BACKGROUND ... ✓ CRIMINAL BACKGROUND ... Add Cancel **Click here** ✓ BACKGROUND SCREENIN... Attach Documents



Step 15: Review Summary

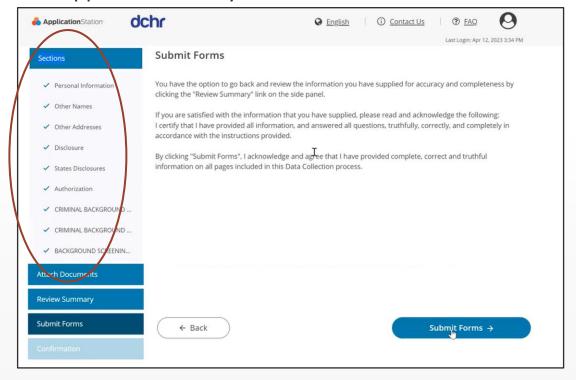
- Review the information you have inputted.
- If you need to make changes to the information, click Edit.
- If the information is correct, click **Continue** →.





Step 16: Submit Forms

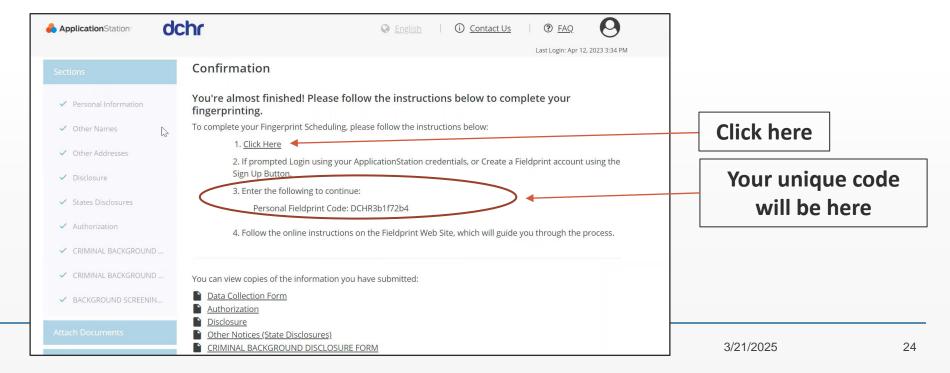
- If you reach the Submit Forms page and need to edit your application, click ← Back or select the section you want to edit on the left side under Sections.
- When you're ready to submit your application, click Submit Forms →.
 - Note: You cannot edit the application after you click Submit Forms →.





Step 17: Confirmation

- Use the your personal Fieldprint code to schedule your fingerprint appointment immediately. You will
 not be able regenerate the code.
 - Note: this code is specific to you. Do not share it with others.
 - If you need your Fieldprint code resent, email <u>OSSE.Childcarelicensing@dc.gov</u>.
- Click Click Here to schedule your fingerprint appointment. After you click this button, you will be brought to the Fieldprint website.

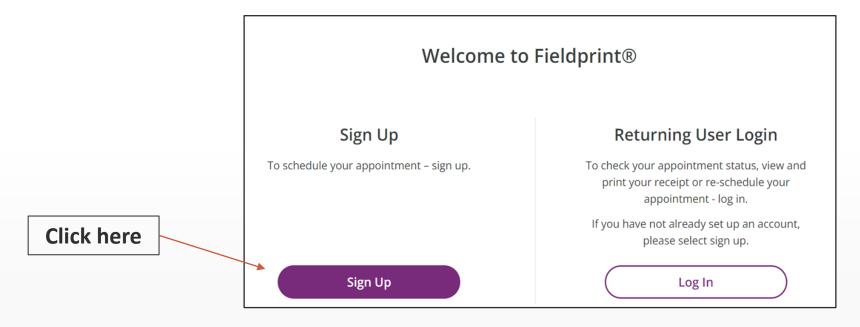






Step 18: Sign Up for Fieldprint

- Click Sign Up.
- Follow the instructions to create a password and security question.

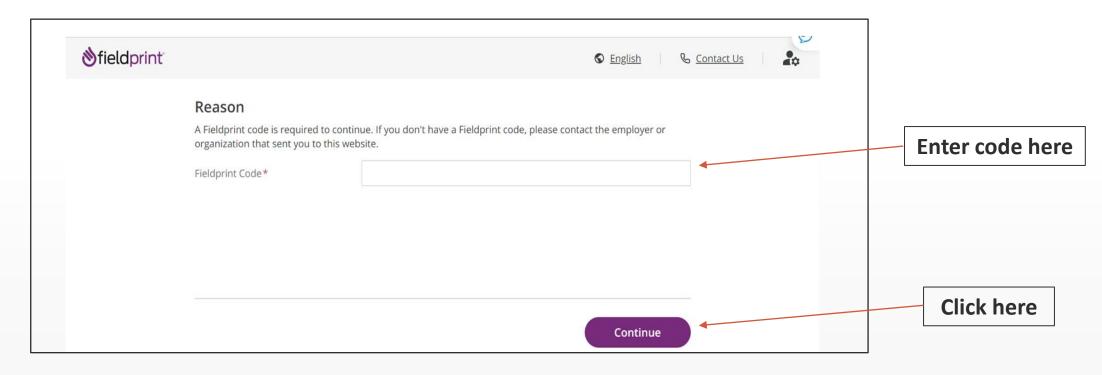


For questions/support related to the Fieldprint application, contact Fieldprint for support at (877) 614-4364 or customerservice@fieldprint.com.



Step 19: Enter Your Fieldprint Code

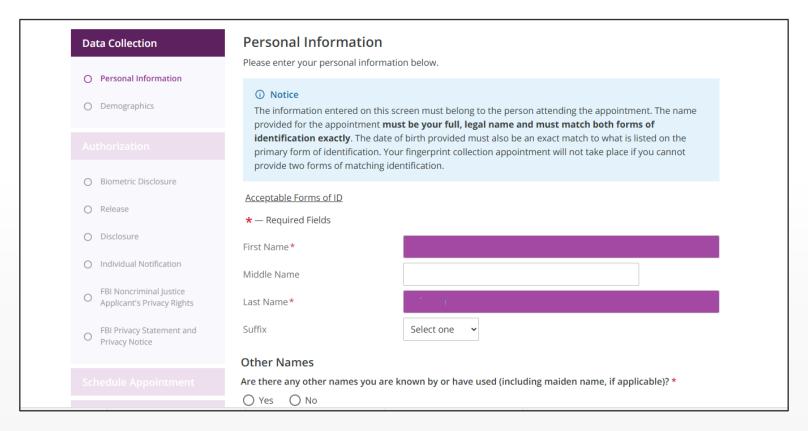
- Enter the Fieldprint code from Step 17.
- Click Continue.





Step 20: Personal Information

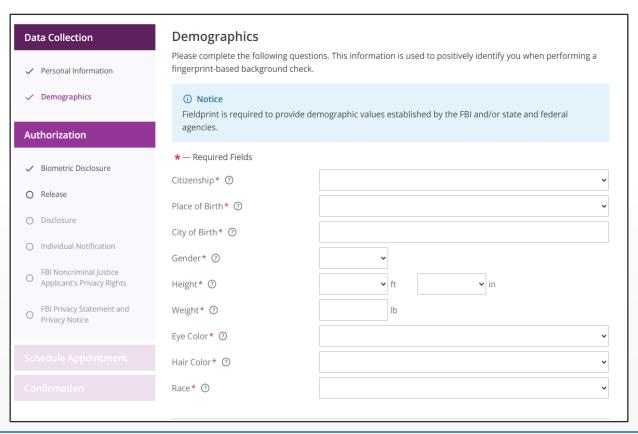
 Complete all fields marked with an asterisk and click Continue at the bottom of the page.





Step 21: Demographics

 Complete all fields marked with an asterisk and click Continue at the bottom of the page.





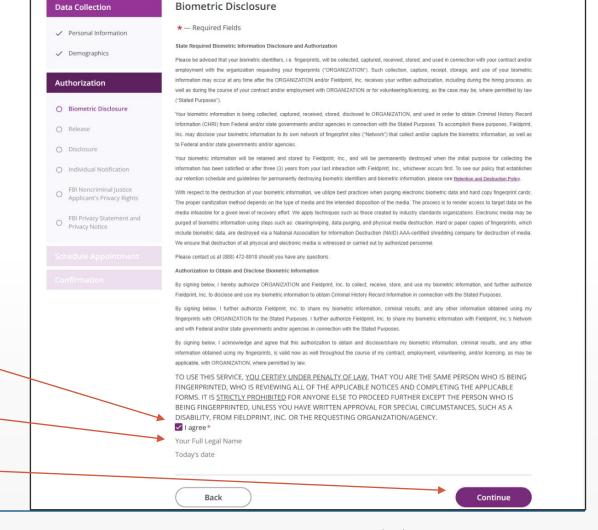
Step 22: Biometric Disclosure

Click here

Click here

Enter name here

- Read the statement and click I agree.
- Enter your full name.
- Click Continue.

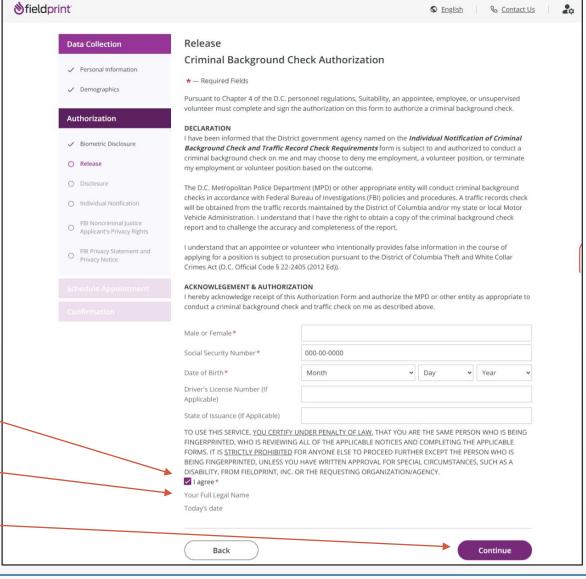




Step 23: Release

- Read the declaration.
- Complete all fields marked with an asterisk under Acknowledgement & Authorization.
- Click I agree.
- Enter your full name.
- Click Continue.







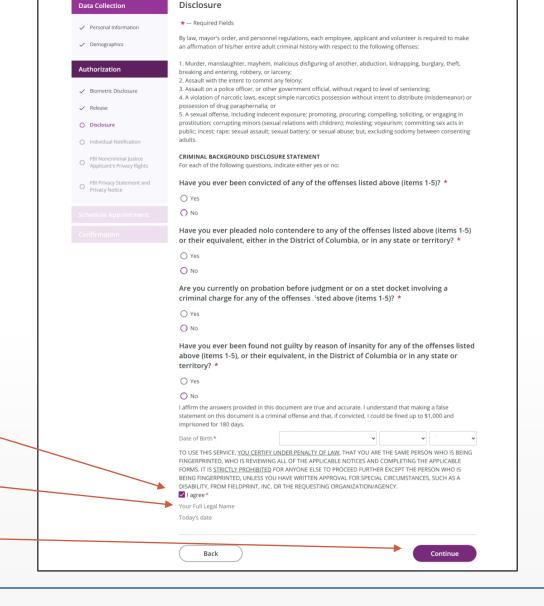
Step 24: Disclosure

- Answer all disclosure questions.
- To affirm the answers you've provided are true and accurate, enter your date of birth, click I agree, enter your full name and click Continue.

Click here

Click here

Enter name here

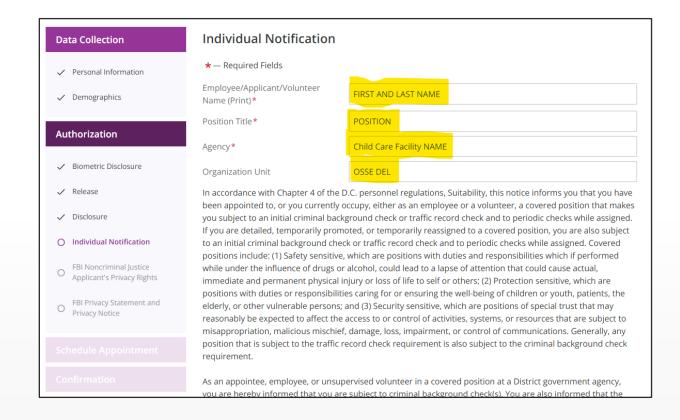




Step 25: Individual Notification

Complete the fields on this page as follows:

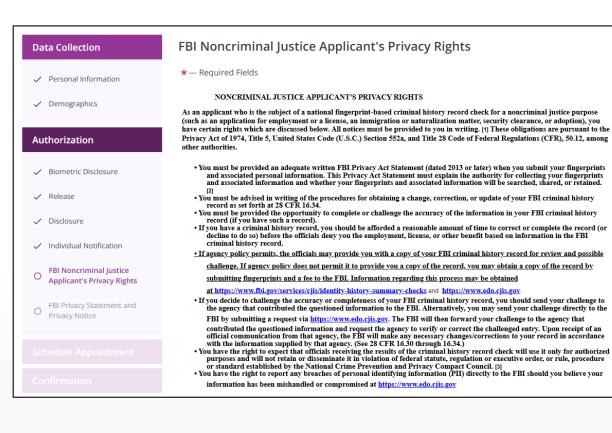
- Employee/Applicant/Volunteer Name
 (Print) field: Enter your first and last
 name.
- <u>Position Title</u>: Enter your position (e.g., Director, Teacher, Assistant Teacher, Caregiver Associate Caregiver, Group Leader, Assistant Group Leader).
 - If you are unsure of your position, contact your employer.
- Agency: Enter the name of the child development facility where you will be working
- Organizational Unit: Enter OSSE DEL





Step 26: Privacy Rights

- Read the statement and click I
 acknowledge that I have read,
 understand, and agree to the above
 Statement.
- Click Continue.





Step 27: Privacy Notice

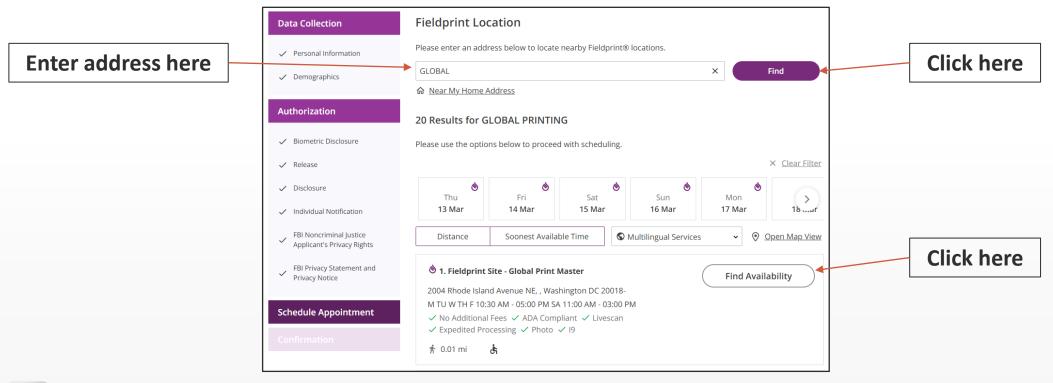
- Read the statement and click I acknowledge that I have read, understand, and agree to the above Statement.
- Click Continue.





Step 28: Find a Fieldprint Location

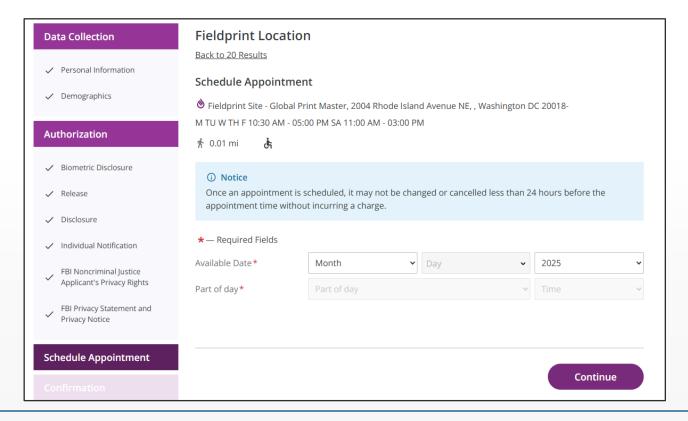
- Enter an address to find a Fieldprint location near you and click Find.
- Click Find Availability for the site where you want to schedule an appointment.





Step 29: Schedule Your Appointment

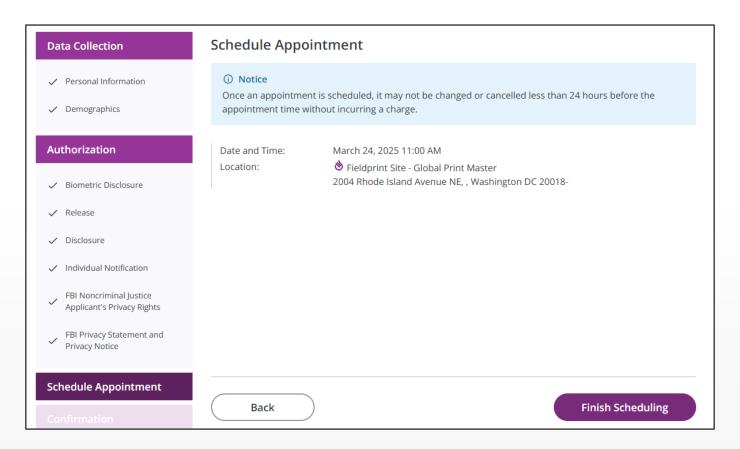
- Select date and time for your appointment.
- Click Continue.





Step 30: Finish Scheduling

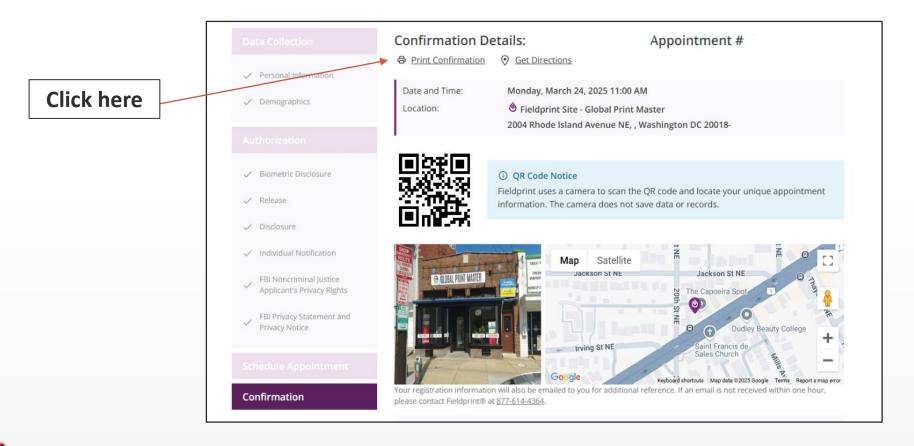
To schedule your appointment, click Finish Scheduling.





Step 31: Confirmation Details

Click Print Confirmation.





Step 32: Prepare for your appointment

- Gather two forms of identification. At least one form of identification must be a primary ID.
- Bring this documentation and your confirmation details to your appointment.

Acceptable Forms of Primary IDs	Acceptable Forms of Secondary IDs
 State-issued driver's license 	 Bank statement/paycheck stub
 State-issued non-driver identity 	Utility bill
US passport	Credit card/debit card
Military identification card	Marriage certificate
 Work Visa with photo 	Birth certificate
 Foreign passport 	School ID with photograph
 Department of Defense 	Vehicle registration/title
Common Access Card	
 Foreign driver's license 	Voter registration card
	Draft record
	Social Security Card
	Transportation worker ID credential
	(TWIC Card)
	Certificate of Citizenship
	Certificate of Naturalization
	Native American tribal document
	Permanent Resident Card (I-551)



Step 33: Complete Fingerprinting

- Go to the location you've selected for your fingerprinting at the date and time you've booked an appointment.
- Remember to bring your confirmation details (step 31) and two forms of identification (step 32).
- After you complete the fingerprinting process, the results will be sent to OSSE.





Have questions or need support?

- For questions related to the criminal background check process for child care staff and volunteers, contact OSSE at <u>OSSE.ChildCareLicensing@dc.gov</u>.
- For questions related to Application Station, contact customer service at 1-800-803-9042
- For questions related to completing the Fieldprint scheduling process, contact Fieldprint's customer service team at (877) 614-4364 or customerservice@fieldprint.com.

